



*Crafting the World's Finest Treadmills*



## Frequently Asked Questions

### ***1. My treadmill needs maintenance or repair. Who should I contact?***

Your selling dealer will perform the service or direct you to an authorized service provider in your area.

### ***2. What are the power requirements for Landice treadmills?***

Landice recommends a 110 volt 15 amp (HOME and LTD) or 220 volt 15 amp (CLUB) dedicated line per treadmill. In addition, extension cords, surge protectors, and ground fault protected outlets should not be used.

### ***3. Is there anything to consider when selecting a location for a treadmill?***

In home usage, you want to be sure to leave 18" of clearance on each side and 4' of clearance to the rear of the treadmill. Keep the power cord away from heated surfaces.

### ***4. How should I clean my treadmill?***

We recommend that you vacuum around and underneath the treadmill on a monthly basis. Your treadmill will also look better much longer if you wipe the sweat off after each workout. A soft sponge or towel dampened moistened with water is best for the finish, but if necessary a mild, diluted dish soap can be used on the tough spots (use only Non-Phosphate cleaner.) Never use any cleaning agents on the walking deck. You can wipe down the exposed edges of the deck with a dry paper towel to remove the grime but do not clean the portion covered by the walking belt. For more detailed instructions, click here: [Commercial Treadmill Maintenance](#)